



ATTACHMENTS TO REPORTS

ORDINARY COUNCIL MEETING

ITEMS UNDER SEPARATE COVER

17 JULY 2024

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OPERATIONAL PLAN 4TH QUARTER UPDATE

Operational Plan 23/24 Quarter Four Report

Meeting Date: 17 July 2024

Attachment No: 1

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Outcome 1.1 - Communities trust us to engage with them and advocate on their behalf						
Objective	1.1.1	Advocate for Councillor, staff and community representation on government and non-government committees and task forces relevant to the region				
Provide ongoing support for DIS or MW inclusion on LGAQ Water & Wastewater Advisory Group		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Nominated for Manager Water to be on the LGAQ Water Advisory Committee
Council representation on Regional Roads Transport Group; Traffic Management Group and Speed Management Committee		Works	Manager Works	30/06/2024	Completed - Close Out	Completed for FY 23/24; this is ongoing
Objective	1.1.2	Implement effective and genuine community consultation processes that enable participation, engagement and collaboration				
Develop a Community Engagement Strategy as part of an overall Integrated Planning and Reporting Framework		Executive Services	Chief Executive Officer	30/09/2023	Completed - Close Out	Adopted by Council
Review Council's existing 2018 Media and Communications Engagement Strategy		Executive Services	Chief Executive Officer	30/09/2023	Completed - Close Out	Adopted by Council
Objective	1.1.3	Build confidence in our communities by being visible, empathetic and by actively listening				
Outcome 1.2 - Communities have the opportunities to grow and develop						
Objective	1.2.1	Plan and provide community facilities and programs to meet the needs of our diverse community and enable community growth				
Establishment and administration of a Youth Council to assist, inform and guide the Council on future opportunities		Community Services	Manager Community Services	30/06/2024	Completed - Close Out	Youth Council meetings held at scheduled times. Meeting held with Portfolio Councillor to obtain feedback on future opportunities.
Develop Cemeteries Strategic Plan to address long-term demand, service offerings and land needs. Assess transition to business unit.		Parks & Operations	Manager Parks & Operations	30/06/23	Carry Over to the next Financial Year	This action will be rolled over. A consultant has been engaged to finalise the RFT and engage a consultant in the early new financial year to undertake this strategy.
Objective	1.2.2	Provide equitable access, and advocate for, a range of services, programs and facilities to address the marginalised and "hard to reach" groups within the community to foster inclusion, growth and skills development				
Continued implementation of Council's February 2023 resolution that deals with future library operations		Community Services	Manager Community Services	30/06/2024	Completed - Close Out	Events held throughout the year to highlight and work with marginalised groups. Examples include DV, Volunteers Week etc.
Continue work on Warwick Saleyards redevelopment project valued at \$7.5M		Corporate Services	Manager Corporate Services	01/05/24	Carry Over to the next Financial Year	Stage 1 of the redevelopment is now complete.

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Objective	1.2.3	Offer contemporary community development services across the region that reflect the needs and aspirations of the community				
Deliver Mental Health First Aid training to community to assist with growth in resilience.		Community Services	Manager Community Services	30/06/2024	Completed - Close Out	Training continued to be delivered across the community, with future program planned.
Outcome 1.3 - Communities are active, healthy and celebrate cultural diversity						
Objective	1.3.1	Identify, promote and grow opportunities for arts, cultural expression and the development of creative industries				
Continue to work closely with Stanthorpe Regional Art Gallery and Warwick Art Gallery to deliver arts and culture opportunities for the region		Community Services	Manager Community Services	30/06/2024	Completed - Close Out	Council continues to work closely with both galleries to deliver arts and culture opportunities to our region, with events such as Jumpers and Jazz and the Stanthorpe Art Prize as some specific examples.
Finalise the review of the Local Heritage Register, bringing it in line with the requirements of the Queensland Heritage Act.		Planning & Development	Manager Planning & Development	30/06/24	Carry Over to the next Financial Year	Progressing well, with citation cards for Stanthorpe almost complete.
Objective	1.3.2	Partner with sport and recreation stakeholders to encourage active lifestyles				
Work closely with sport and recreation group to identify future funding opportunities that support continues growth and an active lifestyle		Community Services	Manager Community Services	30/06/2024	Carry Over to the next Financial Year	Whilst no offers were received for the Sport and Recreation Strategy, Council has released and engaged a contractor to complete an open space strategy, which considers sport and recreation opportunities.
Objective	1.3.3	Plan and provide facilities and programs that enable participation in sport, recreation and cultural and community activity				
Roll out Regional Open Space Strategy that will assist shape future growth and opportunities to grow an active community		Community Services	Manager Community Services	30/06/2024	Carry Over to the next Financial Year	The Open Space, Sport and Recreation Master Plan is currently in development, with community engagement workshops currently occurring. Once this is complete, the Master Plan will establish a clearly defined road map to follow.
Develop an artificial intelligence integration with the SDGB App and an associated Marketing Plan		Communications & Marketing	Marketing & Communications Coordinator	30/09/2023	Carry Over to the next Financial Year	Contract awarded 23/24 FY. SD&GB App upgrade in progress.
Reconstruct the Warwick Dog of Leash Area (DOLA) and develop a blueprint for DOLA's in other centres.		Parks & Operations	Manager Parks & Operations	30/06/23	Completed - Close Out	The Warwick DOLA has achieved PC and will be soft opened in early July with an organised opening event in early Spring.

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Outcome 2.1 - Public places and open spaces are safe, well maintained and liveable						
Objective	2.1.1	Partner with relevant agencies to ensure community safety and resilience in relation to disaster management of bushfires, floods and other natural disasters				
Implement and update Emergency Action Plans for Referable Dams. Comply with dam safety requirements with inspection regimes		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Studies on progressing to provide the information required for the safety review.
Deliver four (4) LDMG meetings annually; at least one (1) disaster management exercise; and a number of emergency community response days		Community Services	Manager Community Services	30/06/2024	Completed - Close Out	Four (4) LDMG meetings held, including a bushfire exercise.
Objective	2.1.2	Identify, facilitate and promote community-led place making, activation of public places and opportunities to enhance and activate the urban environment				
Coordinate the development of a rolling five - year UDF implementation program.		Planning & Development	Manager Planning & Development	30/06/24	Requires Funding to Proceed	No budget currently allocated. This project has been identified as part of Council's submission to the RPPP funding.
Objective	2.1.3	Advocate for, develop and implement environmental strategies that protect and enhance living assets in urban, rural, natural and agricultural landscapes				
Implement a land optimisation strategy, including effective management of Council's land portfolio; a strategy which supports accountable processes for dealing with Council's land and provides direction for the acquisitions; disposals and ongoing tenure management.		Corporate Services	Manager Corporate Services	30/06/24	Completed - Close Out	All land identified for sale or lease has been identified and dealt with.
Complete the disposal of the former Rosenthal Shire Depot.		Corporate Services	Manager Corporate Services	30/06/24	Completed - Close Out	Sustainability & Strategy Project
Outcome 2.2 - Public places, services and facilities are accessible, sustainable and cost effective						
Objective	2.2.1	Facilitate and plan for safe, accessible and affordable infrastructure, housing, health and communication services for the community, visitors and industry				
Complete the development of Principle Cycle Network and walking network plans and progress implementation		Works	Manager Works	30/06/2024	Completed - Close Out	
Continue to apply for Blackspot funding to address road safety issues		Works	Manager Works	30/06/2024	Completed - Close Out	

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Continue to apply for and advocate for Betterment funding to improve infrastructure resilience.		Works	Manager Works	30/06/2024	Completed - Close Out	
Define Service Levels and implement continuous improvement to the system of recording and rectifying road/drainage defects within agreed service levels, including communicating with customers.		Works	Manager Works	30/06/2024	Completed - Close Out	Service levels have been set by the adoption of the Transport Asset Management Plan. Excellent progress to communicate with the customers on services levels and staff undertaking routine maintenance on roads not more that agreed service levels.
Adopt the new Planning Scheme for the Southern Downs Region, following the successful completion of State interest checks and public notifications		Planning & Development	Manager Planning & Development	30/06/24	Carry Over to the next Financial Year	On 27 June 2024 Council responded to the State governments three information requests. Briefing of the new elected members has occurred also.
Objective	2.2.2	Develop and implement water security programs and strategies to ensure a sustainable and reliable water supply for all towns				
Collaborate with Toowoomba Regional Council and SEQ Water to deliver the Toowoomba to Warwick Pipeline		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Monthly meetings being held and preparing the contract between TRC and SDRC
Undertake the 12-month review of the Drought Management Plan		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	The review of the DMP is well advanced but is being delayed by progress on the T2W pipeline operational scenarios not being defined yet.
Complete all actions in the Drought Resilience Package.		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	All activities complete except for activity 4, which is upgrading the Warwick WTP. Design is underway
Develop and implement education programs on use of SMART meters as a water conservation tool.		Water & Wastewater	Manager Water	30/06/2024	Completed - Close Out	Complete and being implemented
Continue to seek funding for renewal of underground water and wastewater assets.		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Applying for funding from LGGSP for relining of sewers.
Objective	2.2.3	Improved resource recovery and waste management and minimisation through new technologies, education and innovation				
Complete negotiations and enter into contracts for recycled water users in Warwick and Stanthorpe.		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Tenders have gone out for EOI and these have been received. Council considering options to address lack of affordability raised by many proponents.
Continue investigations and planning for the long-term waste management security for the Southern Downs community.		Environmental Services	Manager Environmental Services	30/06/24	Carry Over to the next Financial Year	To be continued 24/25

ACTION	SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Investigate Regional Waste Management Collaboration.	Environmental Services	Manager Environmental Services	30/06/24	Carry Over to the next Financial Year	SDRC nominated to host regional coordinator position. Regional plan not yet adopted by the State Government. Work continuing.
Implement Waste Education Plan in accordance with the annual Waste Education Plan.	Environmental Services	Manager Environmental Services	30/06/24	Completed - Close Out	Education delivered as per annual plan.
Continue the implementation of the Invasive Pests Strategic Plan 2021-2024, including actions relevant to the 2023-24 year.	Environmental Services	Manager Environmental Services	30/06/24	Completed - Close Out	Continual work in this area. New strategy to be developed in 24/25.

Outcome 2.3 - Our natural and agricultural environments are healthy, resilient and sustainable

Objective	2.3.1	Develop and implement a climate change policy and encourage community and business to adopt sustainable practices			
Develop and deliver the 2023/24 Action Plan to continue implementation of the Environmental Sustainability Strategy 2021-2031	Environmental Services	Manager Environmental Services	30/06/24	Completed - Close Out	23/24 action plan currently being reviewed to assess which tasks have been completed. 24/25 action plan being prepared, to continue implementation of the ESS.
Objective	2.3.2	Plan for and provide an integrated and accessible network of open space, parkland, trails, corridors and natural areas including recreational waterways			
Finalise a Parks and Open Space Hierarchy and a Parks and Open Space Service Level Standard after completing the Recreation and Open Space Strategy.	Parks & Operations	Manager Parks & Operations	30/06/23	Carry Over to the next Financial Year	This action is contingent upon completing the ROSS. Council has engaged Tract Consulting to undertake an Open Space, Sport and Recreation Strategy, which will be finalised in the new financial year.
Undertake a Recreation and Open Space Strategy including a Parks Hierarchy.	Parks & Operations	Manager Parks & Operations	30/06/23	Carry Over to the next Financial Year	Council has engaged Tract Consulting to undertake an Open Space, Sport and Recreation Strategy, which will be finalised in the new financial year.
Objective	2.3.3	Develop policies and implement measures to enhance our agricultural sector and protect priority agricultural land from invasive pest animals and pest plants and non-rural development incursion			

Outcome 3.1 - Population growth is maximised within the parameters of maintaining our locality's unique characters and provision of infrastructure

Objective	3.1.1	Develop and implement a Residential Attraction Strategy and a Job Creation Strategy to attract a diverse range of new residents to the region			
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Operational Plan – Quarterly Progress Updates

April – June 2024

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Objective	3.1.2	Facilitate innovative housing outcomes to allow local businesses to attract employees				
		Economic Development	Manager Economic Development	30/09/2023	On Track	Working with Tier 1 Housing Provider to identify opportunities for possible housing projects. Also, one investor with an estate development incited which contains up to 100 transportable dwellings.
Objective	3.1.3	Review infrastructure charges and developer incentive policies to provide a balanced and supportive approach to investment				
Outcome 3.2 – Businesses thrive and grow						
Objective	3.2.1	Investigate and maintain a jobs, training and recruitment attraction program, facilitate networking and clustering events and undertake a review of key business constraints				
		Economic Development	Manager Economic Development	30/06/24	On Track	Government Funding secured \$160,000 - Four separate projects will be conducted in conjunction with the Chambers fo Commerce Warwick and Stanthorpe -Granite Belt
Objective	3.2.2	Support skills development initiatives such as establishment of a Country University facility and support education and training providers regarding employee retention and attraction pathways				
Objective	3.2.3	Advocate for improved water availability and security for the agricultural industry				
Outcome 3.3 - The Southern Downs is a destination of choice for business and visitors						
Objective	3.3.1	Establish a reputation for working collaboratively with developers to deliver mutually beneficial outcomes				
Objective	3.3.2	Develop and implement a Planning and Development Facilitation Program for potential major developments				

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Objective	3.3.3	Support and work with regional partners to undertake targeted branding and marketing activities for major events				
Develop and implement a destination marketing strategy		Communications & Marketing	Marketing & Communications Coordinator	30/09/2023	Completed - Close Out	All 23/24 FY major events supported through SD&GB destination marketing activities.
Continue to assist and support major events across the region, working within the limits of the support agreements		Economic Development	Manager Economic Development	30/06/24	On Track	Support provided to major events - process is being reviewed with some changes implemented already
Develop a Brand Policy and Style Guide to provide consistency across the organisation in media, marketing and documentation		Communications & Marketing	Marketing & Communications Coordinator	30/09/2023	Carry Over to the next Financial Year	Updated SDRC Style Guide in final stages. Brand Use Policy under development.
Outcome 4.1 - Our customers want to do business with us						
Objective	4.1.1	Deliver contemporary customer service experiences that aligns with the expectations of our customers and the community				
Implementation of identified business improvement processes for customer service across organisation		Corporate Services	Manager Corporate Services	30/06/24	Carry Over to the next Financial Year	First phase with Mead Perry completed. The second phase of this project will now commence following Customer Service Internal Audit.
Implementation of insurance review initiatives. Begin implementing the work of consultants review of insurance processes across governance, fleet & plant.		Corporate Services	Manager Corporate Services	30/06/24	Carry Over to the next Financial Year	Work continues on this project with Fleet, and from an Asset Management perspective.
Develop a five-year business plan for the progression of building certification services		Planning & Development	Manager Planning & Development	30/06/24	Carry Over to the next Financial Year	The Planning & Development Business Plan has been drafted, which includes actions in relation to building certification. Officers future plans are more set, to enable the plan to progress moving forward.
Review online lodgment and tracking of Operational works applications.		Planning & Development	Manager Planning & Development	30/06/24	Not Yet Commenced	
Objective	4.1.2	Embed a culture of continuous improvement focusing on creating value through innovation and technological advancement, reducing waste and improving efficiency				
Continue digitisation of treatment plant maintenance work in accordance with adopted program.		Water & Wastewater	Manager Water	30/06/2024	Carry Over to the next Financial Year	Progress has been made and will need to continue on the new year
Improve functionality of Tech one to ensure reproduction of annual plan, operational		Corporate Services	Manager Corporate Services	30/06/24	Carry Over to the next Financial Year	Solutions have been found in part in other systems such as RelianSys and Clarity.

ACTION	SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
report and risk reporting is a less manual, more automated process					
Review and develop processes and procedures to support compliance obligations in environmental health, regulatory services, local laws and waste management.	Environmental Services	Manager Environmental Services	30/06/24	Carry Over to the next Financial Year	Continual work in this area.
Review Local Laws and supporting processes to align with current regulatory standards and improve functionality, including in particular those relating to caravan parks, advertising devices and rental accommodation	Environmental Services	Manager Environmental Services	30/06/24	Carry Over to the next Financial Year	Project delayed due to limited resourcing in the Regulatory Services team. To recommence with new Council.
Undertake a review of licensing processes and workflows in TechOne to improve functionality and efficiency	Environmental Services	Manager Environmental Services	30/06/24	Carry Over to the next Financial Year	Project delayed with limited resourcing in the Regulatory Services team.
Deliver Technology One related CIA projects as per the agreed Road Map i.e. Enterprise Asset Management and HR Org Manager	Financial Services	Chief Financial Officer	30/06/24	Completed - Close Out	HR Org Manager completed and EAM configured with user training in progress.
Implement and embed the Culture Transformation Program initiatives into the organisation to become the norm for the organisation	People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Develop and map entry and exit surveys encouraging employees to articulate what can make Council an employer of choice	People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Implement the ELMO recruitment System	People & Safety	Manager People & Safety	30/06/23	Carry Over to the next Financial Year	
Implement the Organisational Structure model in TechOne	People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Objective	4.1.3	We "get stuff done" are and solution seekers			
Objective	4.2.1	Improve our safety management system and visible leadership to ensure our people go home safely			
Provide regular reporting to Council, ELT and SLT.	People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Implement and report on relevant actions identified in the Safer Workplace Action Plan.		People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Meet or exceed the expectations of the Mutual Risk Obligations Audit and the Transport and Main Roads Audit.		People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Objective	4.2.2	Improve our wellbeing management including physical and mental health support				
Develop a contemporary Wellness Strategy		People & Safety	Manager People & Safety	30/06/23	Carry Over to the next Financial Year	Not yet commenced although initiatives have commenced. This is part of the approved Workforce Strategy. Date needs to be extended to June 2024.
Implement and embed a contemporary Employee Assistance Program.		People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Objective	4.2.3	Improve our people's capability and provide support and upskilling opportunities				
Develop an overarching Workforce Strategy		People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Develop and implement governance training program, risk management and insurance awareness		Corporate Services	Manager Corporate Services	30/06/24	Completed - Close Out	
Outcome 4.3 - Our people are proud to work for Council						
Objective	4.3.1	Enable collaborative workplaces and contemporary work practices				
Develop and implement an annual Employee Engagement Survey with action plans.		People & Safety	Manager People & Safety	30/06/24	Carry Over to the next Financial Year	Organisation Dynamics is the preferred supplier. They have now been engaged. Commenced working with them in the design of the survey with a view of conducting the survey in late July/early August 2024.
Develop and implement the Employee Value Proposition		People & Safety	Manager People & Safety	30/06/23	Completed - Close Out	
Objective	4.3.2	Enable collaborative workplaces and contemporary work practices				
Stage the introduction and roll out of Achievement and Development Plans for employees		People & Safety	Manager People & Safety	30/06/24	Carry Over to the next Financial Year	ADP implemented at a strategy level. Business units are currently in the process of finalising ADPs. Process flowcharts have been developed. Workshops conducted with the

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
						business to establish team goals and to understand the process and requirements.
	Commence development of robust analytics and metrics reporting framework for People (HR)	People & Safety	Manager People & Safety	30/12/2024	Carry Over to the next Financial Year	Analytics and metrics have improved and continue to evolve. The proposed Workforce Committee will work towards metrics that will be used to measure and report against the Workforce Strategy. Deadline extended to December 2024.
Objective	4.3.3	Instil in our people the concept of brand ambassadorship				
Outcome 4.4 - Council has embedded risk management, good governance, transparency and accountability into what we do						
Objective	4.4.1	Provide assurance through effective governance, audit and risk management practices				
	Define Service Levels and implement continuous improvement to the system of recording and rectifying road/drainage defects within agreed service levels, including communicating with customers.	Works	Manager Works	30/06/2024	Carry Over to the next Financial Year	This work is ongoing and not completed as the system of recording and monitoring defects is still a work in progress; the recent advent of EAM to provide strategic direction in asset management is also a work in progress
	Establish and implement policy and procedures for Public Interest Disclosures and Whistle-blowers	Corporate Services	Manager Corporate Services	30/06/24	Carry Over to the next Financial Year	Work will now continue on this policy. Given Council elections, other policies and procedures were prioritised.
	Undertake to improve outstanding audit rectifications with directness and regularity.	Corporate Services	Manager Corporate Services	30/06/24	Carry Over to the next Financial Year	Work continues on this with regularity. ARMC feedback has been extremely positive.
	Provide refresher training to staff around procurement and contract management.	Financial Services	Chief Financial Officer	30/06/24	Completed - Close Out	FY23/24 planned training completed
	Enhance the Clarity (SDRC Dashboard) to provide additional functionalities including Services Catalogue and Asset Management.	Financial Services	Chief Financial Officer	30/06/24	Completed - Close Out	Relevant dashboards completed
	Identify appropriate risks from the new and updated legislative requirements and commence development and implementation of policies and training to mitigate the identifiable risks.	People & Safety	Manager People & Safety	30/06/2025	Carry Over to the next Financial Year	Training to be developed and implemented. Training has commenced. Ongoing work in this space. Resourcing not available to actively deliver. Deadline extended to June 2025.
	Commence the establishment of a Legislative Compliance Framework for People and Safety Legislation.	People & Safety	Manager People & Safety	30/06/24	Carry Over to the next Financial Year	Commenced.



Operational Plan – Quarterly Progress Updates

April – June 2024

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Develop and implement a comprehensive HR Decision Matrix		People & Safety	Manager People & Safety	30/06/24	Completed - Close Out	
Objective	4.4.2	Ensure our long-term financial sustainability is a pillar of our decision making				
Develop a Financial Sustainability Strategy		Financial Services	Chief Financial Officer	30/06/24	Carry Over to the next Financial Year	Financial Sustainability Strategy is in draft and will be presented to ELT for review in July 2024
Develop a price path for Waste		Financial Services	Chief Financial Officer	30/06/24	Carry Over to the next Financial Year	Draft Report has been received and will be presented to Council in a future CIS Session
Objective	4.4.3	Our asset management is smart, effective and efficient with robust project selection pathways				
Enhance the Clarity (SDRC Dashboard) to provide additional functionalities including Services Catalogue and Asset Management.		Financial Services	Chief Financial Officer	30/06/24	Completed - Close Out	Relevant dashboards completed
Review the Local Government Infrastructure Plan (LGIP) for the Southern Downs Region in accordance with State Legislation.		Planning & Development	Manager Planning & Development	30/06/24	On Track / Carry Over to the next Financial Year	The extrinsic material has been prepared for each network. Mapping of the new Schedule of works is continuing, ahead of the compliance check. The new elected members will be briefed about infrastructure planning and LGIPs in August 2024.
Outcome 4.5 - We have genuine and effective leadership						
Objective	4.5.1	We act in an honest, open and respectful way to build strong relationships, partnerships and trust with our stakeholders at all levels of the organisation				
Objective	4.5.2	We use a range of advocacy, engagement and communication methods that suit the issue or initiative we are advocating for				
Objective	4.5.3	Our advocacy is well planned with a clearly defined purpose				
Outcome 4.6 – Our Leaders are authentic						
Objective	4.6.1	Our elected members are collaborative and actively work with Executive Management to deliver desired outcomes				



Operational Plan – Quarterly Progress Updates

April – June 2024

ACTION		SERVICE/PROGRAM	RESPONSIBILITY	ACTION STATUS	Q4 STATUS	Q4 COMMENT
Objective	4.6.2	Our Executive Leadership Team is visible, proactive and outcomes focused				
Objective	4.6.3	Leadership development at all levels including elected members is considered “core business”				